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## The Corporation of the City of Stratford Policy Manual

<b>Policy Number:</b>	S.1.6
<b>Policy Section:</b>	Sewers
<b>Department:</b>	Environmental Services, Infrastructure Services
<b>Date Adopted:</b>	December 14, 2020
<b>Date Amended:</b>	N/A
<b>Scheduled for Review:</b>	October 1, 2025
<b>Date of Last Review:</b>	November 20, 2023
<b>Policy Type:</b>	Council-adopted Policy

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### Sanitary Service Ownership

#### Policy Statement:

The property owner is wholly responsible for the sanitary **service lateral**. The property owner shall be responsible for all costs of the maintenance and repair of the entire **service lateral**.

If an issue arises with respect to the operation of the **service lateral**, the property owner is responsible for any work necessary to correct the issue. For full replacement of the **service lateral**, eligible property owners may apply for the Sanitary Sewer Subsidy. See Policy S.1.8 Sanitary Service Subsidy Program General Requirements. Eligibility will be based on a camera inspection completed by City of Stratford Environmental Services division, at the property owners' expense.

The City does not offer a public or private drain connection rodding service in the event of a blockage. It is recommended that the property owner contact a private plumber. The City should still be notified of the blockage so that staff can investigate the sewer main and confirm if there is a surcharged sewer which in turn, could lead to more property sewer back ups.

#### Public Drain Connection

Partial replacement and/or repairs of the public drain connection can only be undertaken by the City of Stratford. The property owner is responsible for the full cost of the works.

For all road and sewer reconstruction projects, the **public drain connection** may be replaced according to Policy S.1.3: Installation or Replacement of Private Sanitary Connections.

### **Private Drain Connection**

Replacement and/or other repairs of the **private drain connection** will not be undertaken by the City of Stratford. All costs associated with the repair or replacement of the **private drain connection** are the responsibility of the property owner.

For all road and sewer reconstruction projects, the **private drain connection** is to be replaced at the discretion of the property owner. The City of Stratford will contribute to **private drain connection** costs, for eligible property owners, as per the City of Stratford subsidy program. See Policy S.1.8 Sanitary Service Subsidy Program General Requirements.

The City of Stratford will contribute to costs for re-lining of the entire **service lateral**, for eligible property owners, as per the City of Stratford subsidy program. See Policy S.1.8 Sanitary Service Subsidy Program General Requirements. Eligibility will be based on a camera inspection completed by City of Stratford Environmental Services department at the property owners' expense.

Any residential or commercial properties connected to the City sanitary collection system must adhere to the City of Stratford Sewer Use Bylaw Number 65-70.

### **Purpose:**

The purpose of this policy is to describe, in detail, the ownership and responsibilities for sanitary services in the City of Stratford.

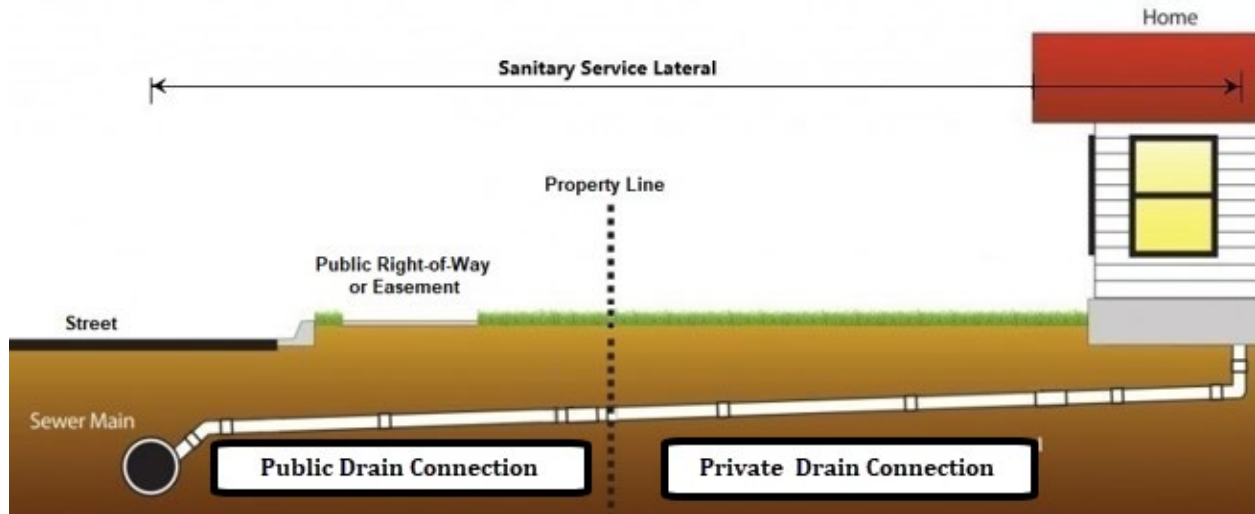
### **Definitions:**

**"Sanitary service lateral" ("service lateral")** is composed of the public and private drain connections. The property owner is responsible for the entire sanitary service lateral (both public and private sections) from the building to the sewer main.

**"Public drain connection"** means the portion of the service lateral located within city property.

**"Private drain connection"** means the portion of the service lateral from the *property line into the building*.

*Please refer to the image below for a visual description of the service lateral:*



**Scope:**

This policy applies to all properties in the City of Stratford.

**Legislative Authority:**

Municipal Act, 2001

**Related Documents:**

- Policy S.1.3: Installation or Replacement of Private Sanitary Connections
- Policy S.1.8 Sanitary Service Subsidy Program General Requirements
- Sewer Use By-law 65-70, as amended